**Lauren Green**

**77 Erradale Street**

**Glasgow**

**G22 6PL**

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**Personal Profile**

I am an enthusiastic, friendly and reliable individual with varied experience in all aspects of Retail and have many transferrable skills developed as a stay at home mum. My work history, training and above transferrable skills have allowed me to build on exceptional communication, time management, organisational, patience and diplomatic skills and qualities I already possess. I am now returning to the workforce after a period of absence while bringing up my two children who are now in school and am ready and motivated to restart my career. Happy to train internally or externally to keep up with the changing world of work.

**Key Skills and Attributes**

* Communication- verbal & written skills
* First Aid at Work
* Health & Safety
* Manual Handling
* Interpersonal skills
* Hard worker
* Adaptability
* Team worker
* Empathetic
* Determined to succeed

**Career Summary**

**2015 to 2021**

In 2015 I took a career break to be a full-time mum to my two children who are now in school

**Debenhams Retail Store Glasgow 2013 to 2014**

Sales Assistant

As Sales Assistant I was responsible for delivering a fantastic customer service experience for every customer within various departments of the store.

* Cash Handling / till experience
* Helped maximise sales at various concession areas within store
* Sold a range of excellent products to meet customers individual needs
* Delivered a fantastic customer service experience to every customer, sharing my genuine enthusiasm for the products
* Took pride in making sure the store always looked amazing, processing deliveries, replenishing stock quickly and keeping the area immaculate and smartly merchandised

**Education and Training**

* Jobs and Business Glasgow 2021 Introduction to Care course completed
* Cleveden Secondary School

G C.S E ‘O’ Levels gained in English and Arithmetic

**Hobbies and Interests**

In my spare time I enjoy keeping fit and being active.

My main Interests are travelling, cooking, baking and spending quality time with friends and family.

**References**

Available on request.